

B.A.LL.B. (5 Years Course) (CBCS Pattern) Semester-IX
UL59E08 - Consumer Protection Act

P. Pages : 1

Time : Three Hours



GUG/S/25/14124

Max. Marks : 80

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- Notes :
1. All questions are compulsory.
 2. All questions carry equal marks.
 3. Refer case laws wherever necessary.

1. Discuss in detail the international and national developments in consumer protection.

OR

Define the term 'Consumer'. Give its basic concepts as provided under the Consumer Protection Act.

2. With the help of decided cases discuss what amounts to 'deficiency' in medical services and state whether refusal to give medical services also amounts to deficiency in medical services.

OR

Discuss the various rights available to the consumers.

3. Describe the procedure for the appointment of president and members of the district consumer disputes redressal forum (commission). Where can an appeal lie against the order of the district forum (commission)?

OR

Describe in detail the falsification of trademarks.

4. Explain the composition, appointment and jurisdiction of National Commission.

OR

A Gas distributor insists his customers to buy a gas store as a condition to the gas connection. Is it a tie-up sale? Give reasons and refer to the relevant case laws.

5. A customer's cheque was dishonoured by a bank inspite of the sufficient balance in the bank account. Is the bank liable under the Act? Comment.

OR

Write short notes on:

- a) Online Consumerism
- b) Consumer Protection Councils
